



**Information provided according to article art. 13 of European Regulation 679/2016
(GDPR - General Data Protection Regulation) concerning processing of the
following personal data**

CONTACT DATA VIA WEB FORM

Data Controller. The processing Controller is WI-TEK GROUP SRL – Via Umberto I, 20 12042 Bra (CN) P.IVA C.F. 03549220048
mail support@balin.app

DPO DATA PROTECTION OFFICIER : The Owner, pursuant to Article 37 of the European Regulation 679/2016, has appointed the Data Protection Officer whose contacts are as follows:

- **E-Mail:** support@balin.app
- **Posta tradizionale:** DPO - Wi-Tek Group Srl – Via Umberto I, 20 Bra(CN) 12042

PROCESS DESCRIPTION. Management of prospect data collected when processing contact requests

PURPOSE AND LEGAL BASIS AND DURATION. It should be noted that the process will take place as follows:

PURPOSE	LEGAL BASIS	PERIOD OR STORAGE CRITERIA
Processing of contact requests for information	(art.6 1.b EU reg. 679/2016) Execution of a contract or pre-contractual activities	The data relating to requests for information are kept for the time necessary to carry out the support phase for the request received and to manage the information, for a maximum time of 10 years.

This treatment will always be based on principles of correctness, lawfulness, transparency and protection of the privacy and rights of the interested parties.

COMPULSORY OR OPTIONAL NATURE OF DATA PROVISION. We inform you that, taking into account the purposes of the processing as illustrated above, the provision of data is mandatory and their failure, partial or incorrect provision may have, as a consequence, the failure to finalize the contract.

RECIPIENTS OR CATEGORIES OF RECIPIENTS. Personal data will be processed by the Data Controller and by the persons strictly authorized by him.

The data may be disclosed to the following categories of third parties:

CATEGORIES OF THIRD PARTIES TO WHOM THE DATA OR PART OF THE DATA MAY BE COMMUNICATED
Other companies of the corporate group, in particular the parent company, which carry out activities for intercompany service agreements, or for the purposes of organization and control of processes at group level

The data will not be diffused.

RIGHT OF COMPLAINT TO THE SUPERVISORY AUTHORITY. The interested party has the right to lodge a complaint with the Supervisory Authority (For Italy: Guarantor for the protection of personal data www.garanteprivacy.it).

RIGHTS OF THE INTERESTED PARTIES. The rights of access to personal data, of rectification or cancellation of the same, of limitation of treatment, of opposition, of portability referred to in Articles. 15-20 of the European Regulation 679/2016 by sending an email request to support@balin.app

The exercise of the rights of the interested party may be delayed, limited or excluded in the cases provided for by art. 2-undecies of Legislative Decree 196/03

RIGHT OF OBJECTION. The right of opposition may, at any time, be exercised, for reasons related to the particular situation of the interested party, to the processing of personal data concerning him, pursuant to art. 6, paragraph 1, letters e) or f) GDPR. With regard to the processing of personal data for direct marketing purposes, the interested party has the right to object at any time to the processing of personal data concerning him for these purposes, including profiling to the extent that it is connected to such marketing. direct by sending an email request support@balin.app

EXISTENCE OF AN AUTOMATED DECISION-MAKING PROCESS. The processing does not involve an automated decision-making process.

SOURCE AND ORIGIN OF DATA . Pursuant to Article 14 3a of the European Reg. 679/2016, we inform you that the data was collected from the following web form: <https://www.balin.app>

TRANSFER OF DATA TO A THIRD COUNTRY OR TO AN INTERNATIONAL ORGANIZATION. The Data Controller will not transfer personal data to a third country or to an international organization.